

Wychbury Medical Group's friends and family results for August 2026

As a practice we find it important to gain feedback from our service users.

After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

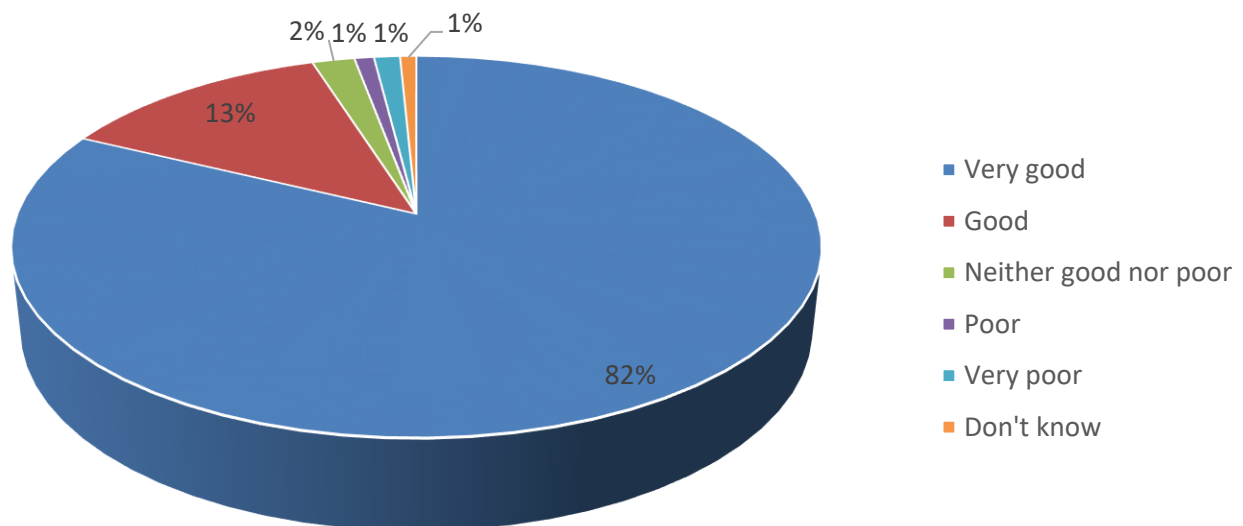
Out of 652 responses in August, our findings have been:

95% rated us good or very good

3% rated us neither or didn't know

2% rated us poor or very poor

Thinking about your recent appointment. Overall, how was your experience of our service?



Some of the feedback received:

"Very prompt appointment. Just signed in and called through less than 1 minute later."

"I submitted the appointment request form and received a call from one of the receptionists shortly after. I got an appointment with a doctor next day. It was exceptional - in terms of organisation and the way how I was treated - as a patient and human - by both, the doctor and the receptionist."

"Receptionists weren't very welcoming, said hello and was ignored."

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.