

## Wychbury Medical Group's friends and family results for July 2026

As a practice we find it important to gain feedback from our service users.

After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

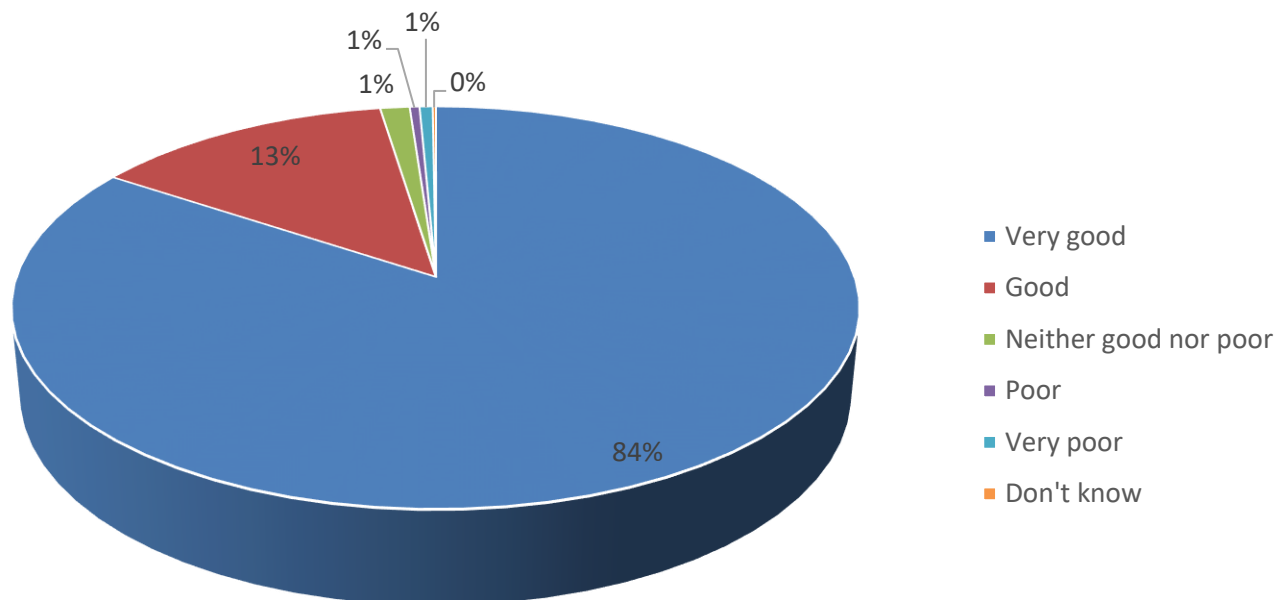
Out of 693 responses in July, our findings have been:

**97% rated us good or very good**

**1% rated us neither or didn't know**

**2% rated us poor or very poor**

**Thinking about your recent appointment. Overall, how was your experience of our service?**



Some of the feedback received:

“Always manage to get an appointment and staff brilliant”

“I managed to get a timely appointment and I felt listened to and cared for. I felt the appointment was very positive and that my health was important”

“The machine to sign yourself in wasn't working and I wasn't seen on time”

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.