

Wychbury Medical Group's friends and family results for April 2026

As a practice we find it important to gain feedback from our service users.

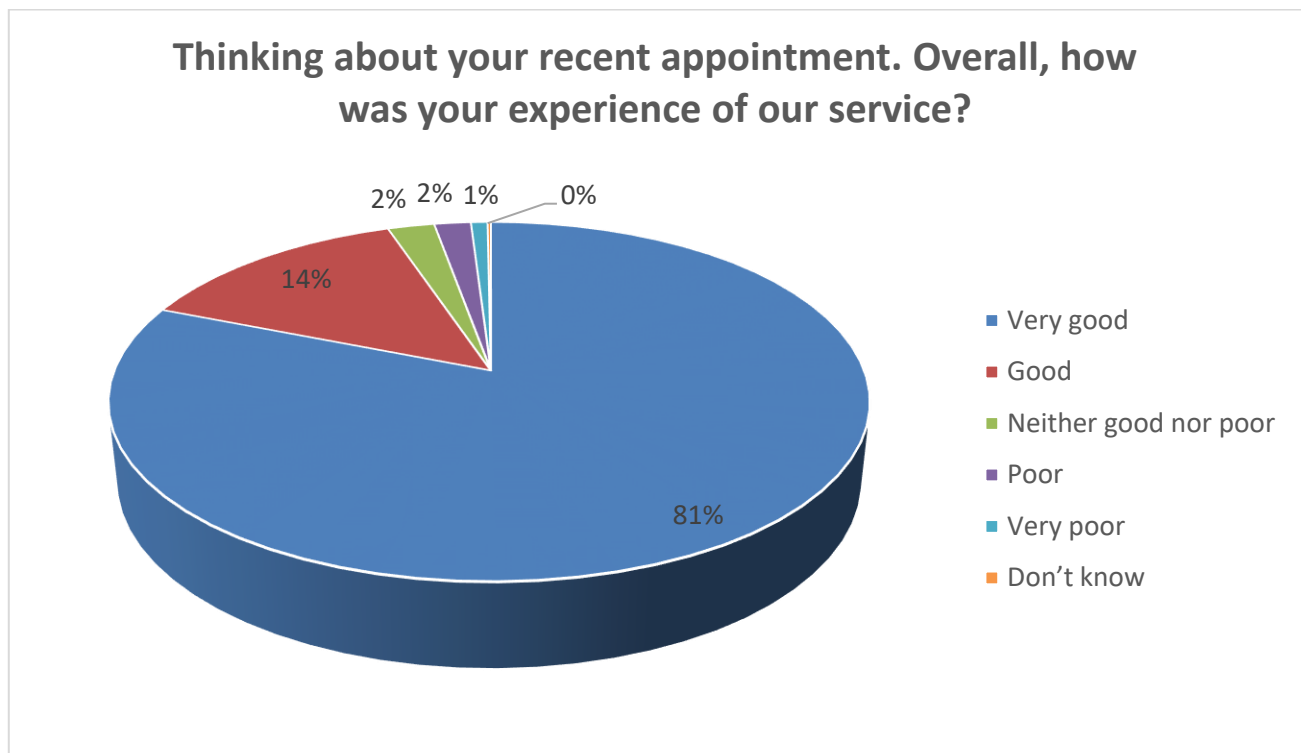
After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

Out of 601 responses in April, our findings have been:

95% rated us good or very good

3% rated us neither or didn't know

2% rated us poor or very poor



Some of the feedback received:

“Good service, good communication. Friendly staff.”

“I was given a choice of times for my appointment and was seen immediately when I arrived.”

“A little disappointed as my scheduled appointment was three quarters of an hour late & have always been on time previously”

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.