

Wychbury Medical Group's friends and family results for March 2026

As a practice we find it important to gain feedback from our service users.

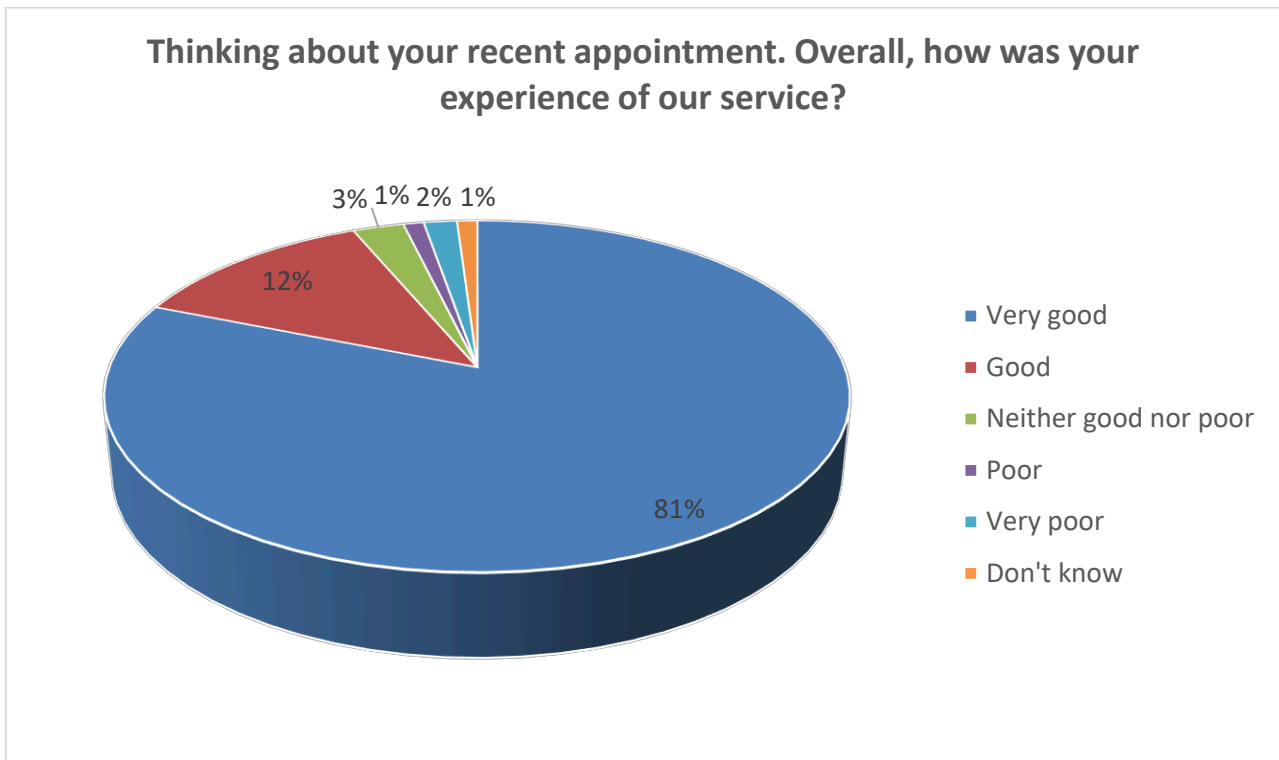
After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

Out of 772 responses in March, our findings have been:

93% rated us good or very good

4% rated us neither or didn't know

3% rated us poor or very poor



Some of the feedback received:

“The reception staff were very welcoming, and the staff around the building were polite and friendly, which made for a good overall experience.”

“I've never had a problem in the years I've used Wychbury. Everyone is friendly and helpful.”

“The person who booked my appointment didn't listen to which surgery I wanted to book the appointment for. I thought it was my closest one as asked for, but the appointment was at a different one. “

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.