

Wychbury Medical Group's friends and family results for January 2026

As a practice we find it important to gain feedback from our service users.

After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

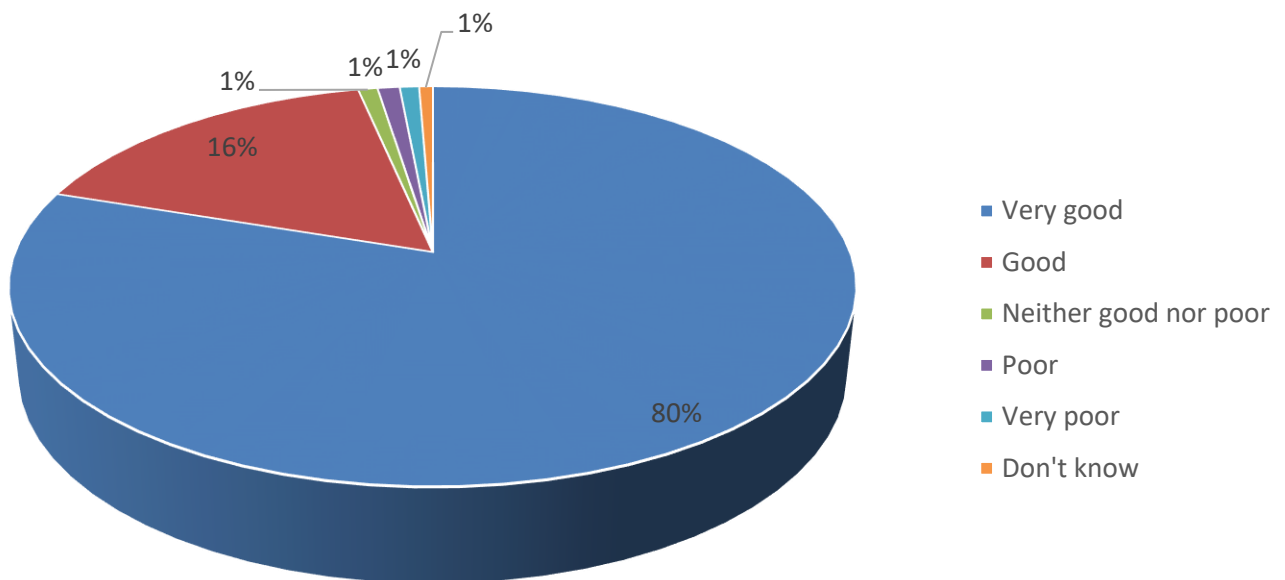
Out of 804 responses in January, our findings have been:

96% rated us good or very good

2% rated us neither or didn't know

2% rated us poor or very poor

Thinking about your recent appointment. Overall, how was your experience of our service?



Some of the feedback received:

“Same day appointment, prompt appointment time was only waiting a few minutes”

“Efficient service and felt like I was genuinely listened to and looked after.”

“Still too long to get a doctors appointment.”

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.