

Wychbury Medical Group's friends and family results for October 2025

As a practice we find it important to gain feedback from our service users.

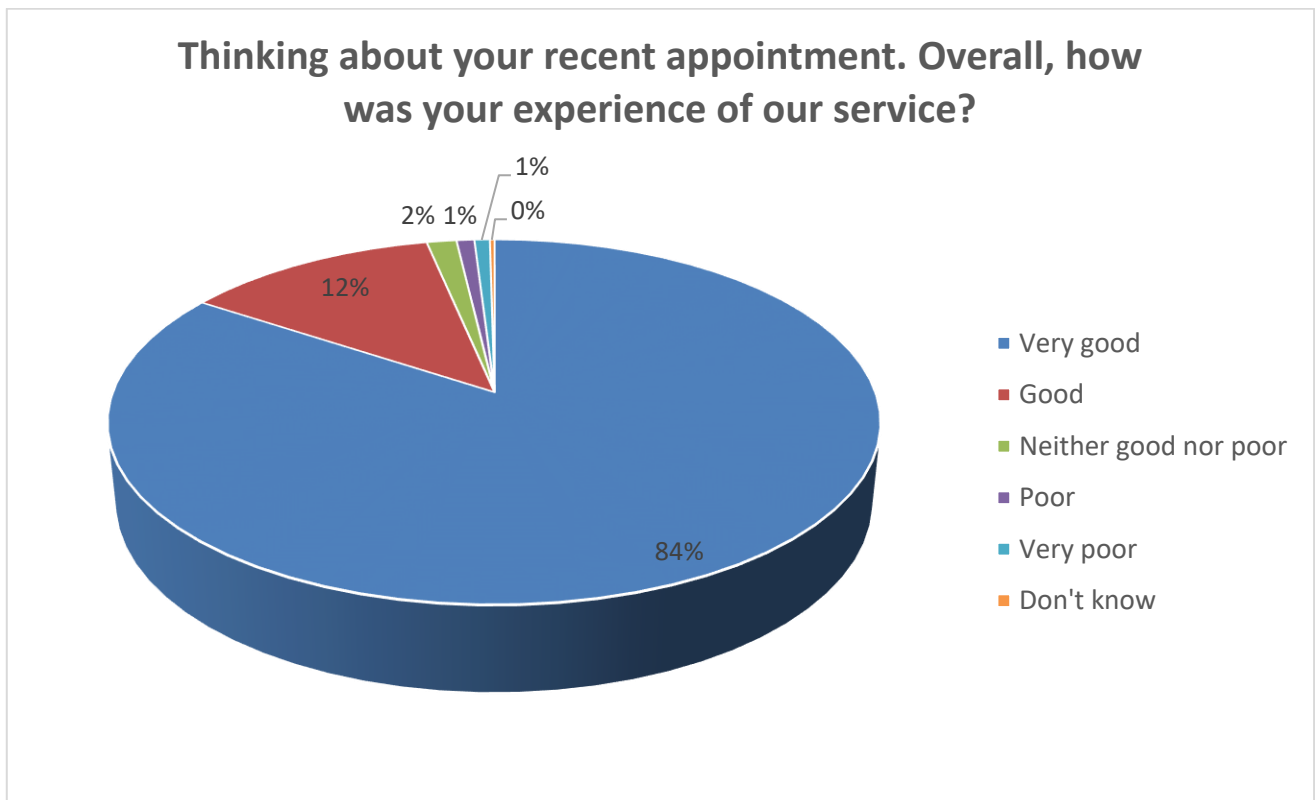
After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

Out of 1722 responses in October, our findings have been:

96% rated us good or very good

2% rated us neither or didn't know

2% rated us poor or very poor



Some of the feedback received:

“Great efficient unrushed service, with a warm welcome and smile.”

“I was greeted by a friendly receptionist and made to feel welcome. The nurse was professional, friendly and had a calm approach.”

“I was happy with being offered an appt for my daughter however the appt was a waste of time as I felt the matter was not understood nor listened to nor investigated correctly.”

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.