

Wychbury Medical Group's friends and family results for August 2025

As a practice we find it important to gain feedback from our service users.

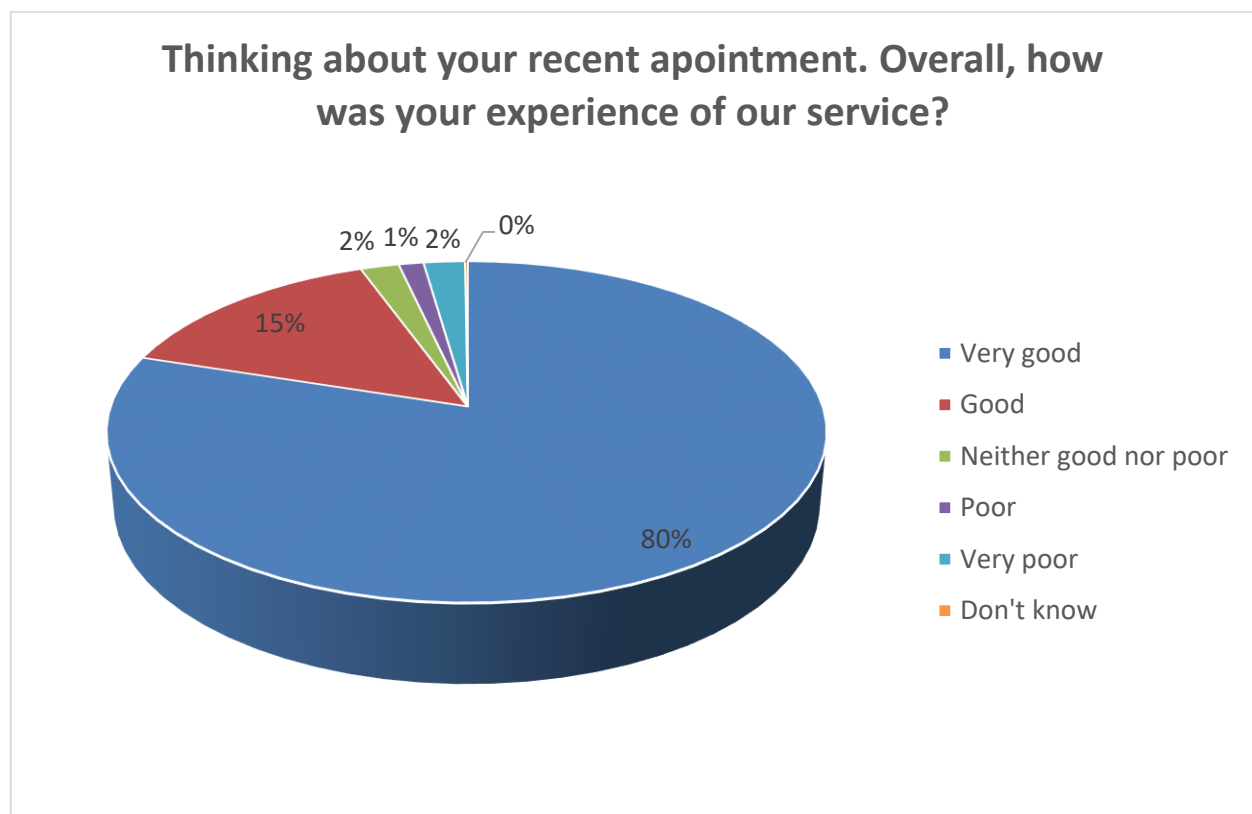
After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

Out of 703 responses in August, our findings have been:

95% rated us good or very good

2% rated us neither or didn't know

3% rated us poor or very poor



Some of the feedback received:

“On arrival at the surgery the reception ladies are welcoming and polite. I felt comfortable and supported throughout my visit with the doctor”

“Pleasant, very helpful and kind nurse, the receptionist was welcoming, the waiting area was beautifully clean and plenty of information displayed.”

“Receptionist not very pleasant nor helpful”

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.