

Wychbury Medical Group's friends and family results for July 2025

As a practice we find it important to gain feedback from our service users.

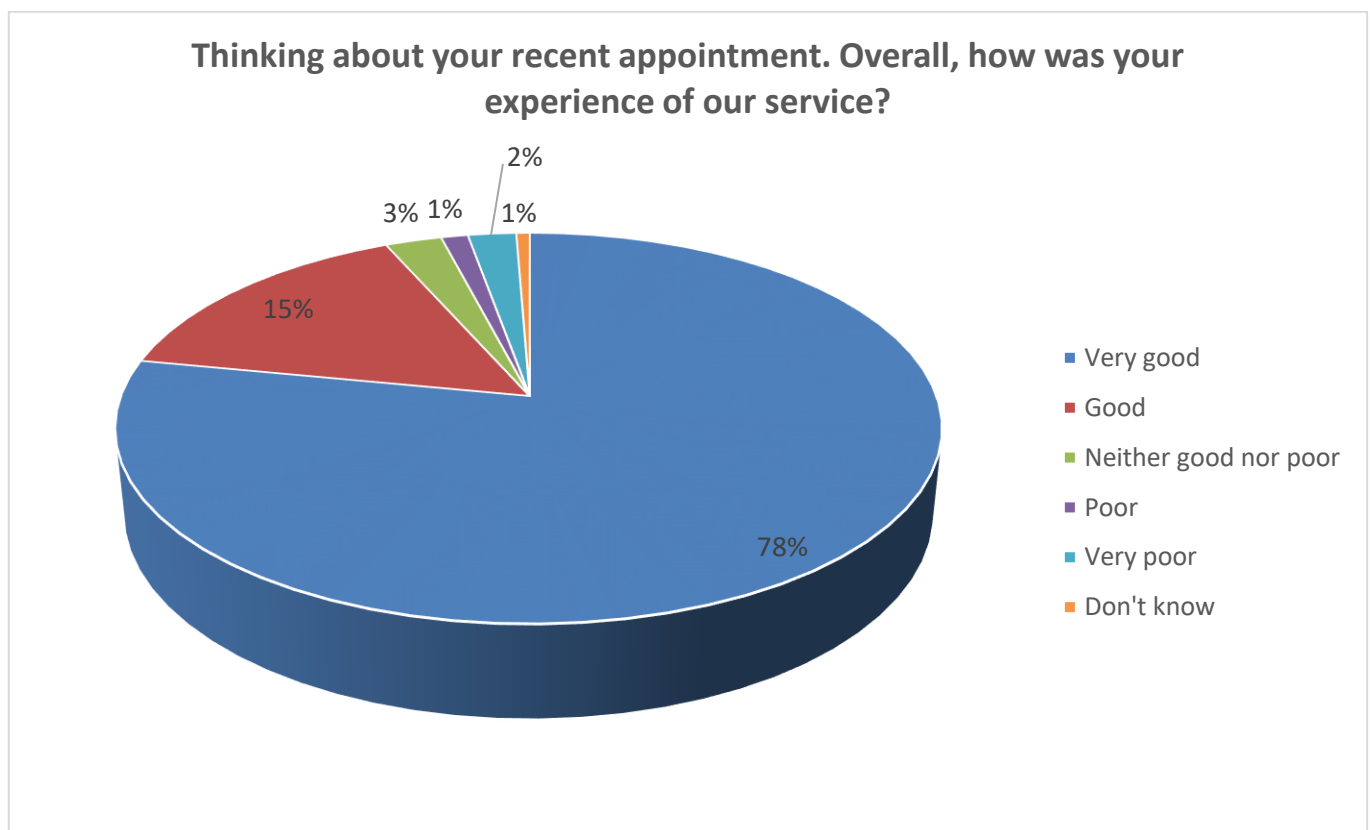
After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

Out of 816 responses in July, our findings have been:

93% rated us good or very good

4% rated us neither or didn't know

3% rated us poor or very poor



Some of the feedback received:

"The nurses and doctors have been fabulous with my son and me, it's my first baby and they've all been so supportive!"

"The new on line form worked really well. The doctor that I saw was very kind and attentive and dealt with my issues straight away"

"Waited 40 minutes after my appointment time."

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.