

Wychbury Medical Group's friends and family results for May 2025

As a practice we find it important to gain feedback from our service users.

After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

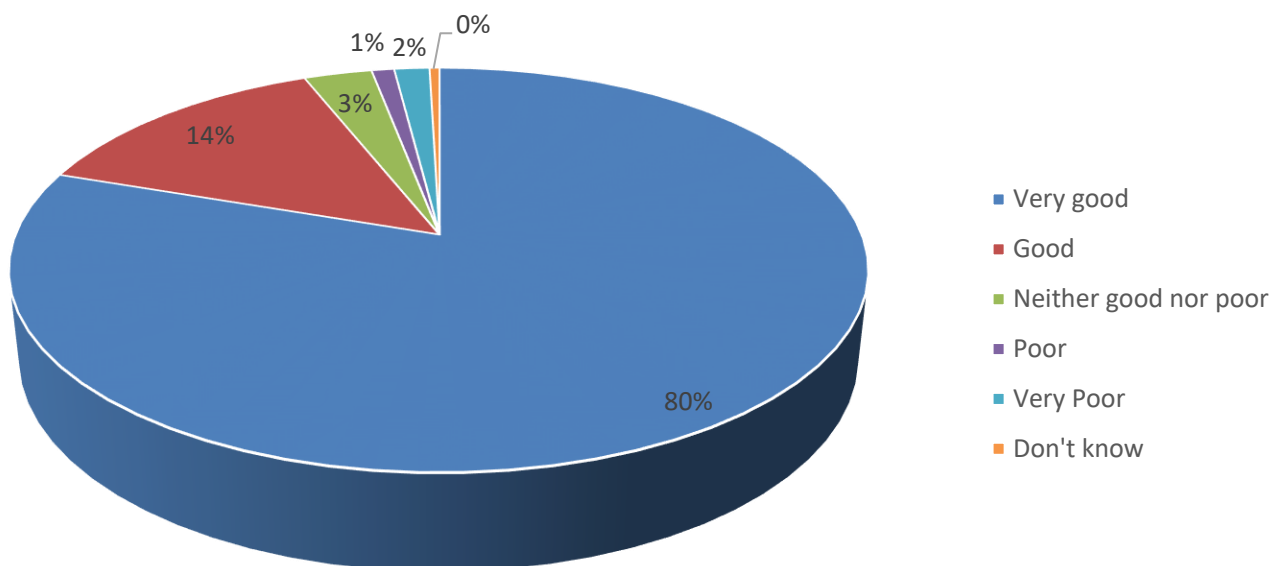
Out of 895 responses in May, our findings have been:

84% rated us good or very good

3% rated us neither or didn't know

3% rated us poor or very poor

Thinking about your recent appointment. Overall, how was your experience of our service?



Some of the feedback received:

"Dr listened well, was thorough and kind. We've recently moved to the surgery and couldn't believe the appointment started dead on the allocated time too. Thanks!"

"I wasn't kept waiting for appointment and the nurse was really lovely explaining everything to me about procedure which put me at my ease. Excellent service."

"Parking was terrible and didn't find the doctor helpful at all very disappointed"

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.