

Wychbury Medical Group's friends and family results for March 2025

As a practice we find it important to gain feedback from our service users.

After every appointment we send out a text message asking our patient's for feedback on our service, they are then directed to complete our online Friends and Family questionnaire.

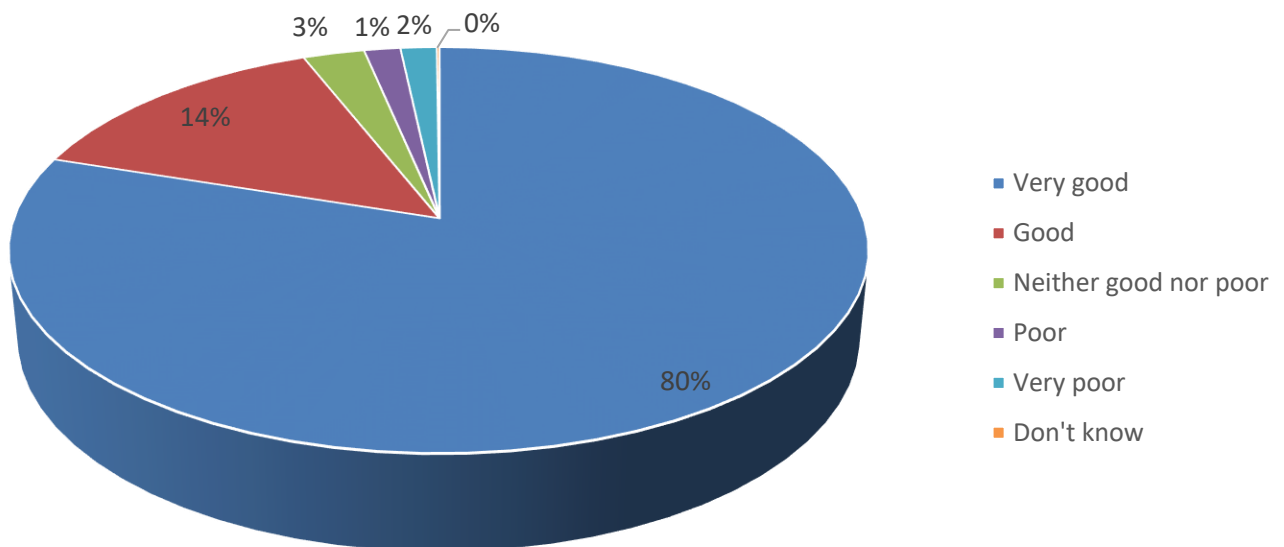
Out of 822 responses in March, our findings have been:

94% rated us good or very good

3% rated us neither or didn't know

3% rated us poor or very poor

Thinking about your recent appointment. Overall, how was your experience of our service?



Some of the feedback received:

"Prompt and friendly attention, have no complaints."

"My appointment was on time and nurse was very incredibly nice. She took time to have a little chat before and after the procedure."

"The Doctor was running over 1 hour late I don't mind but surely the reception desk could advise on arrival."

We are always grateful for feedback, especially positive, and would like to thank those who completed our questionnaire and encourage people to continue to help us improve our service.