

Statement of Intent - IT Services

IT/Electronic Patient Records

New contractual requirements came into force from 1st April 2014 requiring that GP practices should make available a statement of intent in relation to the following IT developments:-

- Patient Access to records
- Electronic Appointment Booking
- Online Requests for Repeat Prescriptions
- Summary Care Record
- GP2GP record transfers

PATIENT ONLINE ACCESS TO THEIR GP RECORDS

Wychbury Medical Group offers patients facilities to view on line, export or print any summary information from their record, relating to problems, results, medications, allergies, adverse reactions. Eligible patients wishing to access their records online are enabled on a patient-by-patient basis by the practice. Patients will be required to provide two forms of identification and complete the practice application form. For more information or a copy of the application form please speak to reception.

This service has been available from the 1st April 2015.

ELECTRONIC APPOINTMENT BOOKING

Patients registered with the practice are able to book, view, amend, cancel and print appointments online using Patient access website <https://patient.emisaccess.co.uk>. The system can also be accessed via your mobile phone or tablet computer by download an app (IOS and Android) from <http://www.patient.co.uk/accessapp>.

If you are not currently registered for this service and would like to be, please complete the practice application form. Patients will be required to provide two forms of identification. For more information or a copy of the application form please speak to reception. Wychbury Patient Participation Group can support patients who would like training on using online services, for more information please email wychburypg@yahoo.co.uk or speak to reception.

ONLINE REQUESTS FOR REPEAT PRESCRIPTIONS

Patients registered with the practice can order, view and print a list of their repeat prescriptions for drugs, medicines or appliances online Patient access website <https://patient.emisaccess.co.uk>. The system can also be accessed via your mobile phone or tablet computer by download an app (IOS and Android) from <http://www.patient.co.uk/accessapp>.

If you are not currently registered for this service and would like to be, please complete the practice application form. Patients will be required to provide two forms of identification. For more information or a copy of the application form please speak to reception. Wychbury Patient Participation Group can support patients who would like training on using online services, for more information please email wychburypg@yahoo.co.uk or speak to reception.

SUMMARY CARE RECORD

NHS in England is using an electronic record called the Summary Care Record. The Summary Care Record contains important information from the health records held by the practice and includes details of any medicines you are taking, any allergies you suffer from and any bad reactions to medicines that you have previously experienced. Your Summary Care Record also includes your name, address, date of birth and your unique NHS number to help identify you correctly. Access to your Summary Care Record is strictly controlled. The only people who can see the information is the healthcare team currently in charge of your care. Healthcare staff will ask your permission every time they need to look at your Summary Care Record.

The practice has enabled automated uploads of any changes to a patient's summary information in the medical record, at least on a daily basis, to the Summary Care Record (SCR). You can choose to opt out of having a Summary Care Record at any time by filling in an [opt-out form \(PDF, 245.9kb\)](#).

GP2GP TRANSFERS

GP2GP enables patients' electronic health records to be transferred directly and securely between GP practices.

The practice uses the GP2GP facility for the transfer of patient records between practices, when a patient registers or de-registers. We will not receive electronic health records from a practice that is not GP to GP enabled, in this instance the practice will receive the paper record via the normal process.

If you have any questions or would like more information about the above IT services please speak to Jill Wood, Administration Manager at Wychbury Medical Group.