

Wychbury Patient Participation Group Meeting

Monday 03 September 2018
Chapel House Surgery

Attendees:

Dennis Rose (Chair); Bill Beardow; Margaret Heath; Jenny Guest; Sarah Reid; Rebecca Willetts (GP Representative)

1. Welcome and Apologies

DR welcomed all to the group.

2. Patient focus group

Michael Burrows attended the Meeting to obtain patient research information.

3. Approval of previous minutes

The minutes from the previous meeting were approved.

4. Prostate Cancer Event

- Posters have been displayed in the local community to advertise the event
- BB has now obtained keys for Cradley Community Centre.
- PPG Members to arrive at the Centre at 09.30am to set up prior to the Centre being opened for the event to the public.
- HB has arranged for Two Gates Ladies to provide refreshments.
- 3 car parks for members of the public are available for use on the day – Member of the PPG to be on hand to direct public where to parking facilities are.
- DR has been in contact with Public Health who will provide patient information leaflets to be distributed on the day. The Whitehouse will also have a table on the day of the event with further information on services they offer.
- HB is planning to film patient stories for the interval, BB is to source a projector screen from Providence Church if available to play the stories on.
- BB has circulated promotional information for the event to Dudley CCG who has circulated the details to all Dudley PPG's.
- Staff from WMG are due to attend – IT Manager to attend to use electronic tablet to request blood forms for WMG patients. If this is not possible, WMG staff will take WMG patient details on the day to generate the blood test request form for collection the week after the event. If patients fail to collect the blood test form, patients will be contacted as a reminder to attend.

5. Any Other Business

- Dr Mittal's Surgery – Crestfield Surgery
Crestfield Surgery is due to close on 30th September 2018 with patients requiring registering at alternative surgeries. So far, 200 patients of Dr Mittal's have registered with WMG. Registration packs which include online access application for patients are being processed in a 10 day turnaround in the Practice.

- Pharmacy First
BB stated that the CCG have now circulated Pharmacy First information which focuses on patients who qualify for pre-paid prescriptions.

BB informed the group that a majority of local pharmacies are still unaware of the scheme.

- Practice Update

WMG now have a Facebook page to advertise information / events being held at Practice. Patients / members of the public will not be able to comment on the page and it will be managed by the Practice Manager, IT Manager and a GP.

3 GP's are due to commence employment in September at the Practice – Dr Sharif, Dr Popat are due to start w/c 03 September 2018 and Dr Dhillon is due to start in Practice at the end of September 2018.

Gary Beasley has been in Practice since June 2018 as an Emergency Care Practitioner focusing on housebound patients and emergency triage patients.

Advanced Nurse Practitioner Tim Hebbert started in Practice in July 2018.

6. Date of Next Meeting

Date of Next Meeting is to be confirmed with SR. Date to be organised in October following the Prostate Cancer Awareness Event.

Certified to be a true record of business conducted on 03 September 2018 at Chapel House Surgery.

Signed:..... (Chairman)
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