

Wychbury Patient Participation Group Meeting

09 April 2018– 6.45pm
Cradley Road Surgery

Attendees:

Dennis Rose (Chair); Bill Beardow; Harry Bloomer; Margaret Heath; Janet Hulme; Jenny Guest Sarah Reid; Sheila Peacock;

Apologies:

Bryan Gould;

1. Welcome and Apologies

DR welcomed all to the group.

2. Approval of previous minutes

The minutes from the previous meeting were approved.

3. Proposed Prostate Cancer Event

Since the last meeting in January 2018, BB has been in contact with Cradley Community Centre and they have agreed for the event to be held there on 22nd September 2018 between 10.00am-1.00pm. The venue holds up to 100 people, the PPG will have a key to open up the venue in order to set up prior to the event starting. There is no set fee for the venue hire but BB stated that the PPG will make a contribution for the use. A first aid box is to be made available at the event on the day.

2 Consultants; David Baxter-Smith and Mr Doherty are available to attend and present as speakers at the event.

SR will also inform the GP's in order to enquire whether they will be available to attend the event.

Car parking will be available on the day at the community centre with additional parking on the surrounding roads and car parks at Cradley Sports and Social Club and possibly Colley Lane School.

Sound electrical equipment is to be sourced for the event – HB to arrange.

SR has contacted biochemistry in regards to transporting and storing blood tests directly from the event and is awaiting a response.

An alternative way of offering patients to be followed up included having slips printed for patients to attend the GP Practice (for WMG and other GP Practice patients) stating that they have attended the event and would like to be sent for PSA testing or blood forms being issued to patients on the day of the event for those to be then followed up at the Practice following the blood results coming back.

Patient stories are to be filmed to be shown on a projector screen at the event.

- *Promotion*

A poster is to be designed to advertise the event it was agreed for Halesowen College Graphic Design Students to devise the poster with a £50 prize to be split between the agreed poster and runner-up. The event will be judged by BB, HB and SP.

SR will contact Prostate Cancer Charities to source any promotional leaflets to help raise awareness of the event.

WMG will promote the event in-house on the WMG website, TV screens, text messaging and in the patient newsletter.

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A press release is to be devised by SP to advertise the event.

WMG services can be advertised during the intervals including flu, shingles and online access – stalls to be arranged in a market-place set-up.

4. Pharmacy First

BB stated that the Pharmacy First Scheme for under 16's was being run by NHS England and the over 16's scheme was being run by Dudley CCG. This information had not been passed onto the local Pharmacies which is due to expire in May 2018. A new local scheme is due to start in the Black Country with all the CCG's collaborating in May 2018.

A letter of support written by the PPG to be involved in a patient engagement scheme for the new scheme take-over has been suggested. SR to contact the WMG Partners to enquire whether they would be happy to support and sign the proposed letter of support from the PPG.

5. A.O.B

- *Reimbursement of costs:*

BB has requested reimbursement for £19.99 for anti-virus software which has been updated for the PPG laptop.

- *Vitamin Supplements:*

SR is to query whether vitamin supplements should be included on a patients record as 'medication' to be included on Med Reviews.

- *Practice Update / Queries*

Extended hours will be running within WMG for another 12 months.

Flu services and the new flu vaccines for September were discussed.

Positive feedback has been given at this evenings meeting for the reception staff at CH. SR to pass feedback to Reception General Manager GC.

Prescriptions:

The message on patients prescriptions stating, your review is now due is confusing for patients. SR explained unfortunately this message cannot be removed from the prescription but if a patient requires a review, the Practice will be in contact with the patient directly otherwise for the patient to dismiss the note.

There are also repeat dispensing issues with prescriptions being delivered to incorrect sites/pharmacies via EPS.

6. Date of Next Meeting

Date of Next Meeting is to be confirmed with SR. Date to be organised in 3 months. SR to inform BB of available dates from the Practice.

Update ! Date of next meeting 25th June at 6:45 at the Wychbury Medical Centre.

Certified to be a true record of business conducted on 09 April 2018 at Cradley Road Medical Practice.

Signed:..... (Chairman)
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