

This survey is a joint project between Wychbury Medical Practice and Wychbury Patients Participation Group (PPG). We value the information you give and will use it to improve the services provided by the practice.

The PPG meet approximately every three to four months and discuss items of common interest that affect patients. We can help you with your queries, problems, or complaints, and offer advice on practice services.

By using email our virtual group allows you to become involved with PPG activities without attending meetings.

Thank you for your help in completing this survey.



If you would like to join the PPG, the virtual group, receive PPG emails or learn more about patient activities and involvement please:-

add your contact details below and hand the completed form to reception, or simply email the PPG at: wychburypg@yahoo.co.uk

Your Name:
(PRINT)

Contact Tel:

Email address:

Please indicate below what is of interest.

PPG Meetings	<input type="checkbox"/>
Virtual group	<input type="checkbox"/>

Patient Experience Questionnaire

PREPARED BY
Wychbury Patients Participation Group

Survey Period:
October - December 2017



This experience questionnaire will help us to know how you feel about the practice and the services provided.

Questions about your appointment	Please circle the box that applies for each question				Comments
The opportunity given to express my concerns or fears	Very Good	Good	Poor	Very Poor	
Doctor or nurse's consideration of my personal situation in deciding a treatment or in advising me	Very Good	Good	Poor	Very Poor	
My confidence in the doctor or nurse's ability	Very Good	Good	Poor	Very Poor	
Doctor or nurse's concerns for me as a person	Very Good	Good	Poor	Very Poor	
Amount of time given to me at this visit	Very Good	Good	Poor	Very Poor	
The extent to which I felt reassured after the consultation	Very Good	Good	Poor	Very Poor	
The recommendation I would give to others about this doctor or nurse	Very Good	Good	Poor	Very Poor	
Which Doctor/Nurse did you see today?					
How might the doctor or nurse you saw today improve his or her service to you in the future?					

NB * If you need more space for your comments ask for a blank sheet of paper at reception