

Minutes of Wychbury Patients Participation Group Meeting

Held at Chapel House Surgery 15th March 2017 at 6.45pm

De-brief following Gardening for Health Event 04 March 2017, Cradley Labour Club

Attendees:

Harry Bloomer (Chair); Bill Beardow; Margaret Heath; Dennis Rose; Jenny Guest; Jill Wood (Administration Manager); Rebecca Willetts (GP)

HB explained to all in attendance that the meeting would focus on outcomes from the Gardening for Health event (March 4th). An event report with graphs was circulated.

Event Planning

Speakers:

Reasons why the original main speaker was replaced were mentioned. All speakers presented well. Two speakers had not presented in public previously and had been supported by the PPG.

Advertising – Poster and Press Releases:

Positive feedback received about the poster/advert described as eye-catching.

The Express & Star Newspaper had agreed to publish the event advertisement. They claimed human error for not running 3 adverts in E&S and 2 in Chronicle. They only placed 1 advert the day prior to the event. The Newspaper apologised to HB and BB.

BBC WM promoted the event and broadcasted live interview on the day. Halesowen, Dudley and Stourbridge News adverts were successful, as was social media circulations (Face Book).

PPG Survey 'on the day' (Report distributed)

Ticketing System

Mixed response from attendees some of whom had heard about the event from tickets placed in all 3xPractices and at local libraries (Cradley, Halesowen, Long Lane, Stourbridge and Lye).

Venue:

The venue was found to be cold which led to a few negative comments. However, it was a good central location and the room large enough.

Presentations:

Sound quality provided by Weird Systems for the presenters was excellent.

The information given by presenters was good.

Negative comments were received regarding to the size of the projector screen being too small for written information but most slides were photo images and therefore worked OK.

Tables / Stalls:

Relevant and sufficient information provided by stall holders. There were negative comments by attendees who thought plants would be on sale. However, the Gardening Club stall was selling seeds, the raffle included a potted plant and Colley Lane School Gardening Club stall were giving away 'grow your own beans' projects.

It was commented that an outdoor market stall may have been an option.

Refreshments:

Two Gates Ragged School Ladies provided excellent refreshments for attendees and subsistence for volunteers/presenters.

Practice Feedback:

- Sarah Reid fed-back to HB that she was proud to be part of the event
- Lisa Hadley also attended on the day but could not stay for whole event due to other commitments.
- Blood Pressure readings were being offered in the market stall by the Practice which was commented to be good.

Other Feedback / Comments

HB stated that unfortunately due to inexperienced speakers Part 2 over-ran and the question and answer session was left for attendees to speak directly with presenters/professionals/volunteers.

- Jill Hogan from Dudley Mind emailed to report recruiting a trained support volunteer for the charity. She gained new patient participants and a returning patient.
- DR received further interest with regards to starting a Community Garden Project.
- Cradley Gardening Club and Green Care have also had their clubs advertised and promoted.
- HB reported this event was the first event of its type to be held in the West Midlands.
- HB has personally thanked PPG member Dennis Rose for his brilliant presentation.

Community Benefit:

Local schools are now involved with Dudley MBC Green Care local park schemes and plan to plant flower bulbs/seeds in the community. On Saturday April 1st, the Friends of Homer Hill Park are holding a planting session from 10.00am onwards. RW advised HB if posters are available to advertise this, the Practice will promote the session. **FofHHP to send posters to the Practice.**

Raffle:

Friends of Homer Hill Park made a profit from their raffle of £28.00.

HB thanked Walk-In Wardrobe shop for raffle prizes, PPG member Sheila Peacock (relatives) and to Jill Guest (history group).

Costings:

The overall cost of the event paid by PPG funds totalled £1295.00

A.O.B

- Frequent Attenders

RW advised Dr S Tunmore has started a Frequent Attenders Focus Group on 22 March 2017 with 4 patients booked to attend so far. HB also explained the service to the PPG.

- Dudley CCG

BB and RW informed attendees that Dudley CCG are in the early stages consultation regarding minor illnesses medicines. This is running alongside the Pharmacy First Scheme.

- Fundraising Event

HB informed the Group that Cradley Play Nursery in Lyde Green, Halesowen are holding a fundraising event to obtain a defibrillator. Further information to be obtained..

- Events for the Forthcoming Year

RW enquired whether the PPG had thought of their next event. HB and BB advised they were looking at re-visiting prostate testing/awareness. ***Event ideas to be decided.***

- Date of Next Meeting

Date of next meeting to be confirmed by the Practice in liaison with HB/BB.