

Minutes of Wychbury Patients Participation Group Meeting

Held at Wychbury Medical Centre 16th January 2017 at
6.45pm

1. Welcome and Apologies

Members Present:

Harry Bloomer (HB, Chair), Bill Beardow (BB Vice-Chair/Sec), Jenny Guest (JG), Bryan Gould (BG), Dennis Rose (DR); Sarah Reid (SR - Assistant Practice Manager); Adam Hardie (AH – GP Partner)

Apologies:

Margaret Heath (MH – Treasurer)

New Member:

Sheila Peacock (SP)

HB welcomed everyone to the meeting.

HB introduced all PPG members present at the meeting this evening to new member SP.

SP introduced herself to PPG with social and work history discussed. She has lived in Cradley for the past 2 years and previously worked with Sandwell and West Birmingham Hospitals as Deputy Director of Nursing with nursing and management experience working closely with the Medical Director of the Trust.

SP has also worked alongside NHS England with being appointed as Clinical Lead for commissioning which involved policing care homes.

SP's interest is in patient engagement.

HB also welcomed BG to introduce his involvement with services to BG. BG explained to SP that he was a campaigner for Muscular Dystrophy UK and is also involved in the Black Country Neurological Alliance. He has also supported patient experience days with NHS England.

2. Approval of previous minutes

The previous minutes from 26th September 2016 have been approved.

The PPG have passed message of thanks to SR for Practice Staff LH typing minutes of PPG meetings.

3. Planning for 2017 Healthcare Event 'Gardening for Health'

HB explained the event to SP that is due to run on 04.03.2017 at the Wilson Hall in Colley Gate.

Rachel Harris, Cabinet Member for Dudley Health and Wellbeing will be opening the event.

HB has designed a draft entry ticket – free entry to aid keeping number attendance on the day. The Wilson Hall can accommodate up to 300 people. Ticket to be finalised at next PPG meeting in February prior to event in March.

Two Gates Ragged School Ladies have volunteered to provide refreshments on the day for which there will be a charge and any monies made will be given to the Ragged School Chapel as a donation.

A donation for Colley Gate Gardening Club is to be funded. Mick Poultney is due to attend from the Club as one of the speakers for the event on the day.

Raffle tickets are to be sourced and offered to all attendees on the day. SP has volunteered to source raffle prizes for the event.

Along with guest speakers/presenters on the day, a market place stall will be set up for any gardening and health queries to be discussed with the public. Practice representation will be by Advanced Nurse Practitioners Rachel Plumb and Helen Marsh and a GP representative will be by Dr Karen Hegarty. HB does not have Dr Hegarty's contact details – SR to pass on to HB. SR will also enquire who else from the Practice will be able to attend on the day for support for the event.

SP queried whether a stall was available for Sandwell Carers to be involved in the day to promote carer services. All attendees agreed that this would be a good service to promote. SP to be in contact with Sandwell Carers with regards to stall available for service to be promoted to the Public.

HB advised that the event will be advertised in the local press including the Chronicle, Halesowen and Stourbridge News. BB is awaiting on price of advertisements to be placed in the local press. HB suggested PPG funds are to be used for placing the adverts in the press.

4. Any Other Business

- Practice Activities

SR informed the PPG that the Practice were considering in reducing the Practice boundary for new patients. A map detailing the outline of the current and proposed boundary was displayed at this evenings meeting.

AH and SR explained that the current Practice boundary is a large area to cover home visits between morning and afternoon sessions at the Practice. AH explained that there are alternative Practices near to patients that will be out of the proposed new boundary area that patients will be able to register with.

The new boundary will be a slow process of Practice numbers being reduced by 1000 due to natural wastage and enabling more Practice surgery time. It was indicated to the PPG by SR and AH that new patients (ie children and spouses) will be allowed to register with the Practice if out of new proposed boundary area if current residents in house are registered with the Practice. If new residents move into the household – ie no relation to patients already registered, they will not be able to register.

SP explained that the process of the new boundary proposal needs to be explained and promoted to patients with the understanding that new household related patients will be accepted and that alternative Practices are available in their area prior to the application being submitted to the CCG. SR to feed back this process needs to be done to Practice staff.

All members of the PPG did not object to the new boundary proposal.

Amendment to Practice Boundary discussed at 15th February 2017 PPG Meeting:

Dr Karen Hegarty (KH) informed the PPG at this evenings meeting that if a baby was born to residents already registered with the Practice, the child could be also be registered with the Practice. If other relatives / spouses moved into the property with residents who are already registered with the Practice, these people would have to register at an alternative surgery which would be explained to the person at the time of them attempting to register.

- Practice Manager Retirement

SR has informed the PPG that current Practice Manager Chris Penn (CP) will be retiring at the end of April 2017 with SR taking on Practice Manager role. The PPG congratulated SR on new role.

- GP Recruitment

SR/AH informed the PPG that the Practice were advertising for 2 Salaried GP's for the Practice. BB enquired whether CH Surgery would be open for Tuesday and Thursday afternoons. AH said that this would be something that the Practice could look at when fully doctored and if the patient need is there to justify additional opening times.

Amendment to GP Recruitment discussed at 15th February 2017 PPG Meeting:

2 salaried GP's were being sourced to be recruited for the Practice but at this evening's meeting Dr Karen Hegarty (KH) informed the PPG that another substantive GP working at the Practice who didn't wish to be named at this current time will be leaving the Practice in due course so therefore, the Practice will be looking to recruit a third whole time equivalent GP however, KH informed the PPG that there were 20 whole time equivalents being advertised for the Dudley so GP staffing levels are required across the borough.

- PSA Testing

BG enquired with AH if all GP's could remind patients who are due for PSA testing are to avoid strenuous exercise 24 hours prior to test as BG recently attended but the result has come back as insufficient due to doing exercise the day before and was not a true result. AH to feedback to GP staff.

5. Date of Next Meeting

Wednesday 15th February 2017 starting at 6.45pm at Chapel House Surgery

Certified to be a true record of business conducted on 16th January 2017 at Cradley Road Medical Practice.

Signed:..... (Chairman)